

Cancellation Policy for Procedures

We understand that our patients lead busy lives and are sometimes not able to keep appointments. We ask for your cooperation in calling at least 24 hours ahead of time if you need to cancel your massage appointment so that we have time to get another patient scheduled in your place.

Please note that there will be a fee of \$30 charged to you if you cancel less than 24 hours before massage or miss your massage completely. We reserve our massage therapist's time when we make your appointment and we are usually not able to schedule another patient in your time slot if you cancel too close to your appointment time. Please understand that this fee is not always payable by your insurance company.

If you have any questions, please don't hesitate to call us during office hours. Thank you,		
I understand this policy and agree to abide by it.		
Patient Signature	Date	

128 Auburn Court Suite 100 • Westlake Village, CA 91361

W: 805-495-0110 F: 805-495-1390